



Service Bulletin from BDI – SWP-200/300 Controller Upgrade 8-17-20

Why Customers Should Take Advantage of this Upgrade:

With the announcement by Adobe to end Adobe Flash support by the end of 2020 we are prepared to assist customers with upgrades to their current products that rely on Adobe Flash for certain operation functions. First let us explain what will happen after January 1st 2021 to Adobe Flash dependent equipment. For the BDI model SWP-200 and SWP-300 controllers operation will continue. Units will continue to function and be addressable by the BDI Stack Graphical User Interface originally supplied with this equipment or available free for download from Broadcast Devices, Inc. web site support page. Other third party SNMP v2 capable software and hardware such as Burk Arc Touch Plus, Davicom, Statmon and other third party remote controls will still be able to interrogate and control the SWP series controllers. What will stop being operational is the browser interface that is normally used for initial setup. This may be an issue for customers wishing to change IP addresses, username and passwords. This is why we recommend an upgrade to eliminate this vulnerability.

What Customers Can Do:

Customers who have a BDI SWP-200/300 Series RF switch controllers and/or remote controls can have them upgraded to the new Adobe Flash free software at the factory now available and have a complete factory check performed including the latest firmware, power supply replacement and full bench check of the unit for proper operation. If repairs are needed a separate quote for materials will be provided – Most units require only a software upgrade and general check. With concern about the workability of products that rely on Adobe Flash after the announced Adobe support for Flash ending at the close of 2020 BDI has developed a migration path for all products to be upgraded to eliminate the dependence on Flash and continue to have units provide years of continued service.

SWP-200 Series serial numbers eligible for upgrade: 100-320. All units with higher S/N already are already Flash free. If customers are not sure can contact the factory and we can determine if the unit needs upgrading and refer you to your broadcast dealer for ordering the upgrade.

SWP-300 series serial numbers eligible for upgrade: All serial numbers

Key Features of the Upgrade:

Completely new user interface software and HTML Web setup that is **Adobe Flash free**

Improved Security including restricted access to setup parameters and **Adobe Flash free** operation

New! All SWP-200 motorized switch controllers can now have an optional BDI P/N IOX-24 Expander Panel added to convert the SWP-200 into a remote control with 24 channels of Status inputs, 24 channels of Relay outputs and a total of 12 analog inputs. IOX-24 Expander Panel List Price is: \$995.00 and can be ordered through your broadcast dealer.

Pricing including new power supply:

Non warranty units not requiring any parts after inspection: **List Price: \$600.00** plus shipping & insurance. Order by using BDI P/N SWP G2U

Non warranty units requiring parts except power supply which is part of the upgrade to bring the unit to full operating condition:

List Price: \$600.00 plus parts and shipping & insurance. Repair estimate furnished before repairs. Quotes will be supplied to the dealer at dealer net. Use the same BDI P/N for ordering: SWP G2U

Terms of sale:

1. This offer is for non-warranty units. All returned merchandise must accompany a completed RMA issued from the factory at time of order. All dealer issued purchase orders must be accompanied by a valid email address and contact information to send the RMA form directly to the customer. **Units arriving without an RMA on the carton and completed form will be refused. Send issued RMA to your dealer!**
2. All upgraded and/or repaired units will be returned to the customer by dealer instructed shipping method as per normal shipments and carry a 90 day warranty on repair and calibration. All shipments to the factory must be insured for replacement cost. Any incidental damage incurred in transit to the factory is not the responsibility of Broadcast Devices, Inc.
3. Customers with units that are under warranty will be handled factory direct and at no charge to the customer except for shipping. SWP-200/300 units purchased after September 1, 2019 through August 31st 2020 are eligible. Please direct customers with warranty units to contact the factory direct via our contact page.